

CONSUMERS GAS COMPANY

Carmi Office
216 Industrial Ave
PO Box 486
Carmi IL 62821
618-382-4158

Albion Office
30 N. 4th Street
Albion, IL 62806
618-445-3012

Evansville Office
1410 N. Cullen Avenue
P. O. Box 5269
Evansville, IN 47716
812-477-9030

Monday – Friday 8:00 AM – 4:30 PM
After hours and weekends: 618-382-4158 or 1-800-322-4158

<u>Class</u>	<u>Type of Service</u>	<u>Rate Schedule</u>	
		<u>Monthly Facility Charge</u>	<u>Distribution Charge Per Decatherm</u>
1	Residential	\$19.82	\$1.635
2	Commercial	\$40.73	\$1.073
3	Industrial	\$285.53	\$1.3400
4	Sale for Resale	\$285.53	\$1.3400

The rates shown apply to Residential, Commercial and Industrial Customers if bills are paid by due date.

Such rates are subject to adjustment for the cost of purchased natural gas. The charge per decatherm of this adjustment for this bill is indicated by the gas supply charge shown on the reverse side of this bill.

Late fees of 1.5% per month will be charged on accounts which are unpaid for more than two days after the due date of the bill.

1 Decatherm (DTH) – 1000 Cubic Ft. x BTU factor	BTU – heating value of gas.
Facility Charge – fixed monthly cost for providing gas	Distribution Charge – charge per DTH to deliver gas to meter
Gas Charge – cost of purchased gas	
State Tax – 2.4 cents per therm or 5 percent of the subtotal, whichever is lower	
IL Additional Tax – .01 percent Public Utility Tax Charge	
Municipal Tax – charged by your local municipality or town/city	

You may pay your gas bill by mail or in person at the Consumers Gas Company office in Carmi or Albion using cash, check, money order, or credit card, or payment can be dropped off at First Bank in Carmi. When paying by mail or in person, be sure to include or have the bottom payment portion of your bill with your check or money order. Payment may also be made through an ACH sign up which automatically withdraws payment from your checking account monthly.

If you have a complaint or problem, do not wait until you are past due or disconnected to contact us. Please call us at 618-382-4158 and we will work with you to resolve the issue. If we can't help you, you can direct your complaint to the Illinois Commerce Commission's Consumer Service Division at: 1-800-524-0795 (TTY 1-800-858-9277) or at: <https://www.icc.illinois.gov/complaints/public-utility>

You must try to resolve your problem with Consumers Gas Company before contacting the ICC.

Regulations regarding rules for customers are on the ICC website at:

<http://www.ilga.gov/commission/icar/admincode/083/08300280sections.html>

For customer questions call us or see our website at: www.consumersgascompany.com

Please complete if phone number or address has changed:
